

Adults and Communities Performance 2018-19

April – June 2018 (Quarter One)

PREVENT NEED

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| Leicestershire County Council's Strategic Plan 2018-22 | Wellbeing and Opportunity |
| Supporting Outcome | People are cared for at home, in their own community, whenever possible, and for as long as possible. |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|--|-------------------|-----|-------------------|------------------------|----------------|-----------------------------|------------------|
| Local | % of sequels that 'Prevent Need' | Target Band Width | A | 56-61% | 53% | TBC | 58% (15.2k out of 26.4k) | N/A |
| ASCOF 3D pt 1 | % of SUs who find it easy to find information | H | N/A | 72% | Due June 2019 | 74% | 69% | Available Nov-18 |
| ASCOF 3D pt 2 | % of carers who find it easy to find information | H | N/A | 65% | Due February 2019 | 68% | 64% (16/17) | Three |

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| Leicestershire County Council's Strategic Plan 2018-22 | Great Communities |
| Supporting Outcome | Cultural, historical and natural heritage is enjoyed and conserved |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|-----------------------|-----|-----|-------------------|------------------------|----------------|--------------------|-----|
| Local | Heritage visits | H | A | 41.8k Q1 17/18 | 41.4k Q1 18/19 | TBC | 152k | N/A |
| Local | Hours of Volunteering | H | A | 6.7k Q1 17/18 | 5.6k Q1 18/19 | TBC | 24.3k | N/A |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|--------------------------------------|-----|-----|--------------------|------------------------|----------------------|--------------------|-----|
| Local | Total council funded library visits | H | A | 230k Q1 17/18 | 219k Q1 18/19 | TBC | 981k | N/A |
| Local | Total council funded library issues | H | G | 356k Q1 17/18 | 361k Q1 18/19 | TBC | 1.5m | N/A |
| Local | Council funded children's issues | H | A | 130.7k Q1 17/18 | 130.2k Q1 18/19 | TBC | 593k | N/A |
| Local | E-loans | H | G | 30.3k Q1 17/18 | 47.8k Q1 18/19 | TBC | 139k | N/A |
| Local | Total community library issues | N/A | N/A | 80.3k Q1 17/18 | 83.8k Q1 18/19 | For information only | | |
| Local | Community library children's issues. | N/A | N/A | 42.3k Q1 17/18 | 41.4k Q1 18/19 | For information only | | |

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| Leicestershire County Council's Strategic Plan 2018-22 | Strong Economy |
| Supporting Outcome | Leicestershire has a highly skilled and employable workforce |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|-------------------|-----|-----|-------------------|------------------------------|----------------|------------------------------|-----|
| Local | LALS Success Rate | H | G | 86% | 98% (Academic year 17/18) | TBC | 96% (Academic year 16/17) | N/A |

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REDUCE NEED

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| Leicestershire County Council's Strategic Plan 2018-22 | Wellbeing and Opportunity |
| Supporting Outcome | People are cared for at home, in their own community, whenever possible, and for as long as possible. |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|---|-------------------|-----|-------------------|------------------------|----------------|-----------------------------|------------------|
| Local | % of sequels that 'Reduce Need' | Target Band Width | A | 17-22% | 24% | TBC | 19% (4.9k out of 26.4k) | N/A |
| ASCOF 1I pt 1 | % of SUs who had as much social contact as they would like | H | N/A | 46% | Due June 2019 | 49% | 42% | Available Nov-18 |
| ASCOF 1I pt 2 | % of carers who had as much social contact as they would like | H | N/A | 33% | Due February 2019 | 35% | 31% (16/17) | Third |
| ASCOF 1E | % of people with LD in employment | H | G | 9% | 11.6% | 9% | 11.2% (0.2k out of 1.5k) | Available Nov-18 |

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| Leicestershire County Council's Strategic Plan 2018-22 | Affordable and Quality Homes |
| Supporting Outcome | There is enough suitable housing to support independence for those with social care needs. |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|--|-----|-----|-------------------|------------------------|----------------|-----------------------------|------------------|
| ASCOF 1G | % of people with LD in settled accommodation | H | G | 81% | 80.6% | 84% | 80.3% (1.2k out of 1.5k) | Available Nov-18 |

292
DELAY NEED

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| Leicestershire County Council's Strategic Plan 2018-22 | Wellbeing and Opportunity |
| Supporting Outcome | People are cared for at home, in their own community, whenever possible, and for as long as possible. |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------------|---|-------------------|-----|-------------------------|------------------------|----------------|-----------------------------|------------------|
| Local | % of sequels that 'Delay Need' | Target Band Width | G | 10-15% | 13% | TBC | 13% (3.3k out of 26.4k) | N/A |
| Local | Delayed transfers of care attributable to ASC-only | L | G | 207 Ave days per Mth | 62 Ave days per Mth | TBC | 188 Ave days/Mth | Available Nov-18 |
| ASCOF 2D | % of people who had no need for ongoing services following reablement | H | G | 81% | 82.6% | 84% | 80.4% (2.4k out of 3.0k) | Available Nov-18 |
| ASCOF 2B pt 1 <i>*BCF*</i> | Living at home 91 days after hospital discharge and reablement | H | G | 87% | 91.3% | 89% | 86.1% (490 out of 569) | Available Nov-18 |
| ASCOF 2A pt 1 | Permanent admissions to care (aged 18-64) per 100,000 pop. | L | G | <8.1 (33 Adm's) | 3.8 (16 Adm's) | <8.1 | 10.1 (41 adm's) | Available Nov-18 |
| ASCOF 2A pt 2 <i>*BCF*</i> | Permanent admissions to care (aged 65+) per 100,000 pop. | L | G | <624.1 (890 Adm's) | 603.3 (860 Adm's) | <553.0 | 689.4 (961 adm's) | Available Nov-18 |

MEET NEED

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| Leicestershire County Council's Strategic Plan 2018-22 | Wellbeing and Opportunity |
| Supporting Outcome | People are cared for at home, in their own community, whenever possible, and for as long as possible. |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|---|-------------------|-----|-------------------|------------------------|----------------|-----------------------------|------------------|
| Local | % of sequels that 'Meet need' | Target Band Width | G | 6-11% | 10% | TBC | 11% (3.0k out of 26.4k) | N/A |
| ASCOF 1C pt 1a | Adults aged 18+ receiving self directed support | H | G | 95% | 94.9% | 99% | 94.4% (4.5k out of 4.8k) | Available Nov-18 |
| ASCOF 1C pt 2a | Adult aged 18+ receiving direct payments | H | G | 40% | 52.7% | 40% | 53.7% (2.6k out of 4.8k) | Available Nov-18 |
| ASCOF 1C pt 1b | Carers receiving self directed support | H | G | 98% | 98.7% | 100% | 99.7% (1.5k out of 1.5k) | Available Nov-18 |
| ASCOF 1C pt 2b | Carers receiving direct payments | H | A | 95% | 91.2% | 100% | 97.0% (1.4k out of 1.5k) | Available Nov-18 |

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| Leicestershire County Council's Strategic Plan 2018-22 | Keeping People Safe |
| Supporting Outcome | People at the most risk or in crisis, are protected and supported to keep them safe |

| Measure and Description | | Aim | RAG | 2018-19 Milestone | 2018-19 Q1 Performance | 2020-21 Target | 17/18 and Quartile | |
|-------------------------|--|-----|-----|-------------------|------------------------|----------------|---------------------------|------------------|
| Local | Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved | H | A | 95% | 94.1% | TBC | 97.9% (742 out of 782) | N/A |
| ASCOF 4B | % of service users who say that services have made them feel safe | H | N/A | 90% | Due June 2019 | 90% | 88% | Available Nov-18 |

Key to Columns

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|----------------|-------|--|
| Measure | ASCOF | A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF) |
| | Local | A measure defined and calculated for Leicestershire County Council only |
| Aim | High | The aim of performance is to be high |
| | Low | The aim of performance is to be low |